



Terms and Conditions

for Chardham & Dodham Helicopter Tours



Seating Capacity and Weight Limitations

- Our helicopters accommodate up to **six passengers** per flight.
- The **maximum weight limit** is **450 kg** (excluding baggage). Passenger load is carefully planned based on total weight and prevailing temperature conditions.
- **Accurate weight details** must be provided at the time of booking to ensure optimal flight safety and planning.
- **Overweight charges** apply at **INR 2,500 per kg** for passengers exceeding **75 kg**. However, excess weight is calculated based on the total permissible weight of all group members combined (**75 kg × number of passengers**).

Reporting & Arrival Information

- **Dehradun Arrival:** All passengers must arrive in **Dehradun one day before the scheduled flying date** (Day 2 of the tour).

Hotel Accommodations

We provide premium accommodations at all destinations:

- **Dehradun:** Hotel **Hyatt Centric** or similar (**MAP basis** – Dinner & Breakfast).
- **Kharsali:** **Turiya Heli Resort** or similar (**AP basis** – All meals).
- **Harsil:** **Nelangana Resort** or similar (**AP basis** – All meals).
- **Phata:** **Hotel Turiya Heli Resort** or similar (**AP basis** – All meals).
- **Badrinath:** **Hotel Vijaylords Centric** or similar (**AP basis** – All meals).

Additional Information

- Rooms are available on **double or triple sharing basis**; single occupancy incurs an **additional charge of INR 45,000/person** (inclusive of taxes).
- Hotel selections may change without prior notice.
- **Travel Buffer:** We advise guests to keep **one extra day** at the end of the 5N/6D tour to accommodate possible weather-related delays or unforeseen circumstances.

*For a seamless and hassle-free **Chardham and Dodham Yatra by helicopter**,
book your trip today!*

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Liability Under Carriage by Air Act, 1972

- In case of **death, injury, or damage** to a passenger or their **registered baggage** during air travel, liability is governed by **Sections 4, 5, and 6**, along with rules outlined in the **Second Schedule of the Carriage by Air Act, 1972**.
- Provisions may be **modified, adapted, or amended** as per notifications issued by the **Government of India, Ministry of Civil Aviation**.

Passenger Conduct & Cancellation Policy

- Indicopters** reserves the right to deny boarding to passengers who are **unruly, intoxicated, abusive, sick, or mentally unfit**.
- If a passenger is deemed **unsafe for flight**, their booking will be canceled without any **refund eligibility**.

Rescheduling of Booking

- Rescheduling is permitted **only if requested at least 28 days before the scheduled travel date** and is subject to availability.
- A **10% rescheduling fee** (of the total tour cost) will be applicable.
- If rescheduling is requested **less than 28 days** before travel, the booking will be considered **canceled**. A new booking will be required, subject to **availability and cancellation charges**.

Payment Terms & Conditions

- Accepted Payment Modes:** Bank transfers, cheques, cash, UPI, and card machines.
- Advance Booking Deposit:** 50% of the total cost must be paid at the time of booking. The remaining balance must be cleared **28 days before arrival in Dehradun**.
- Boarding Restriction:** Passengers who fail to complete full payment **will not be allowed to commence the tour**.
- Additional Payment Charges:**
 - Payments via **credit/debit cards** will incur a **3.5% transaction fee**.
 - Payments via **American Express or foreign cards** will incur a **4.5% additional charge**.



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Cancellation Charges

If a passenger cancels their booking before or after the tour commences, the following charges apply:

- **More than 28 days before travel** – 30% of total tour cost.
- **15 to 28 days before travel** – 50% of total tour cost.
- **08 to 14 days before travel** – 75% of total tour cost.
- **07 days or less / No Show** – No refund.
- **After the tour begins** – No refund.

Refunds for Force Majeure & Bad Weather

If the tour is affected by **bad weather or unforeseen circumstances**, refunds will be processed as per the following:

- **Kharsali/Yamunotri** – 20% of the tour cost minus ₹30,000 for flight preparation & services used.
- **Harsil/Gangotri** – 20% of the tour cost minus ₹30,000 for flight preparation & services used.
- **Phata/Kedarnath** – 30% of the tour cost minus ₹30,000 for flight preparation & services used.
- **Badrinath** – 30% of the tour cost minus ₹30,000 for flight preparation & services used.
- **Full Tour Cancellation** – Full refund minus ₹30,000 for flight preparation, hotel retention, and utilized services.

Refunds are processed **within 20-25 working days** after receiving the cancellation request.

Bad Weather & Force Majeure Policy

At **Heli Tirth Yatra**, passenger safety is our top priority. However, unforeseen circumstances such as **bad weather, technical issues, or force majeure events** may lead to **flight delays or cancellations**. In such cases, our policies are as follows:

- If a flight is **canceled or delayed** due to conditions **beyond our control**, **Heli Tirth Yatra will not be liable** for any losses. Refunds will be processed as per our **refund policy**.
- We do not provide **compensation or reimbursement** for **accommodation, meals,**

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transportation, or other travel expenses incurred due to flight cancellations.

- If the **tour does not commence from Dehradun on Day One** due to weather or operational issues, it will be **considered canceled**, and a **full refund will be issued** as per policy. Alternatively, passengers can choose to **reschedule** to the next available date, subject to **fresh booking and availability**. Any **unused balance from the previous booking** can be **adjusted** against the new booking.
- If the tour **departs as scheduled but gets disrupted at any Dham**, our team will provide a **revised itinerary** within the **existing tour duration**, without any **extension of days**.
- Any **tour extension requested by passengers** will be subject to **additional charges** and **operational feasibility**.
- If flights are **unable to operate for five consecutive days**, a **full refund** will be issued as per our refund policy.
- **New Chardham passengers scheduled for departure from Dehradun** will be given **priority** over any **backlogged passengers from previous days**.

Kedarnath Bad Weather Disclaimer – Heli Tirth Yatra

At **Heli Tirth Yatra**, passenger safety and comfort are our utmost priority. However, due to **frequent bad weather conditions in Kedarnath Valley**, helicopter operations may be disrupted, potentially stranding passengers at **Kedarnath Dham overnight**. In such cases, the following policies apply:

- Our team will make every effort to **arrange accommodation** at available **guest houses in Kedarnath Dham**, but **bookings will be on an ad-hoc basis** and **subject to availability**.
- Guests will be required to **bear the accommodation charges directly**. Additionally, **no refunds will be provided** for the **pre-booked stay at Sersi** under such circumstances.
- Please note that **guest house accommodations in Kedarnath** are **basic and may lack amenities** such as **hot water, clean bedding, and proper hygiene**. Due to high



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demand, **accommodation costs are often inflated** despite limited services. Guests are advised to be prepared for such contingencies.

- If passengers are stranded for **extra nights** due to **bad weather or force majeure**, they must pay **additional night halt charges** directly to the hotel.
- **Helicopter operations to Harsil may be canceled** if there are **turbulent wind conditions**, which commonly occur in the **Harsil Valley after 12:00 PM**.
- If a passenger group **chooses to cancel their tour mid-way**, Heli Tirth Yatra will **arrange transportation**, but the **cost must be borne by the passengers** on a **direct payment basis**.
- Any **increase in government taxes or levies** after booking confirmation will be **payable by the passengers**. The payment must be made **before tour commencement**.

Disputes & Legal Compliance

- Any disputes regarding **legality, interpretation, or service performance** shall be governed by the **laws under Delhi jurisdiction**.
- **Booking confirmation indicates acceptance** of the above-mentioned **terms and conditions**.

We advise all passengers to stay informed and plan accordingly, considering **unpredictable weather conditions in Kedarnath Valley**.



A unit of
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